

## Equality Monitoring form

The following questions are asked as part of our commitment to equality monitoring, to help make sure that everyone has access to our services. Your answers would be appreciated to help us understand if there are any differences in our service delivery. The results are used for statistical and monitoring purposes, not for the identification of individual.

1. Are you male  female  transgender
2. What is your age?
3. What do you consider to be your ethnicity? *please tick*

White <input checked="" type="checkbox"/>	Black <input checked="" type="checkbox"/>
British	Caribbean
Irish	African
Any other white background	Any other black background
Mixed	Asian or Asian British
White & black caribbean	Indian
White & black African	Pakistani
White & Asian	Bangladeshi
Any other mixed background	Any other Asian background
Chinese	Other ethnic group including Gypsy, Roma Traveller
Chinese	

Do you consider yourself to have a disability? Yes  No

If you have answered yes, how would you best describe your disability?

Physical  Mental Health  Visual

Learning  Hearing

Other (please state) .....



## Complaints Procedure

**We aim to provide all our customers with a good, prompt and courteous service, but if something goes wrong we want to know about it.**

### Making a complaint:

You can make a complaint using this form or in the following ways:

Email [complaints@southhams.gov.uk](mailto:complaints@southhams.gov.uk)

Letter **South Hams District Council**  
**Follaton House**  
**Plymouth Road**  
**Totnes TQ9 5NE**

Telephone **01803 861234**

Visit the Council at Follaton House

We can provide you with any assistance you require in making a complaint. Please do not hesitate to contact us.

This document can be made available in large print, Braille, tape format or in other languages upon request

