

Key facts

- No of users supported 494
- No of Servers – Physical – 32, Virtual - 24
- No of PCs – 366, Laptops – 27, Printers – 107, Multifunctional devices – 19
- Phones – desk – 466, mobile – 220, PDA's (smartphones) - 53
- Internet Leased line – 4mb
- ADSL browsing line – 5mb
- Network backbone is gigabit, with 100mb to desktop
- Over 4 terabytes (4 million megabytes) of council data is stored
- In the year Jan to Dec 2008 9,215,051 spam emails have been automatically 'trapped' by our anti-spam software
- Our primary 'Firewall' anti-virus software successfully defended against 10,473 virus attacks in the year April 2008 to March 2009.
- SHDC ICT hosts and supports the following software and hardware for West Devon and Teignbridge as well as South Hams :
 - Team Spirit - HR & Payroll (TDC only for the next few months)
 - Spur - Excess charges system for On and Off Street Parking
 - Project in a box – Project collaboration software
 - Epop -Video conferencing

and will shortly be hosting and supporting the Revenues and Benefits systems on behalf of West Devon as part of the Shared Service.

- For many years now we have recruited 2 students from Plymouth University for a one year placement, for the two junior posts.