

2005 / 2006 COMPARISONS (Audited outturn data)							Previous Audited outturn			
Service/ Indicator	Best 25% Districts National	Devon Districts Average	"Core" Group Average	Excellent Districts Average	Sparsely Populated Districts Average	South Hams DC 2005/ 2006 Actual	2005/06 Quartile	2004/05 (04/05 quartile position)	2003/04 (03/04 quartile position)	2002/03 (02/03 quartile position)
							1 <sup>st</sup>			
							2 <sup>nd</sup>			
							3 <sup>rd</sup>			
							4 <sup>th</sup>			
<b>Corporate Health</b>										
<b>BVPI 2a:</b> The level of the Equality Standard for local government to which the authority conforms in respect of race, gender and disability (levels 0-5)	N/a	1	1	2	1	1	N/a	1 (N/a)	1 (N/a)	0 (N/a)
<b>BVPI 2b:</b> The quality of an Authority's Race Equality Scheme (RES) and the improvements resulting from its application % score against checklist	73	59	56	68	52	47	3 <sup>rd</sup>	26 (4 <sup>th</sup> )	26 (4 <sup>th</sup> )	Not collected
<b>BVPI 156:</b> The percentage of authority buildings open to the public in which all public areas are suitable for and accessible to disabled persons	87.50	72.10	70.05	61.01	71.39	57.14	3 <sup>rd</sup>	42.86 (N/a)	0 (4 <sup>th</sup> )	0 (4 <sup>th</sup> )
<b>BVPI 157:</b> The number of types of interactions that are enabled for electronic delivery as a % of the types of interactions that are legally permissible for electronic delivery	100	98.68	97.89	92.48	98.02	100	1 <sup>st</sup>	89 (1 <sup>st</sup> )	62 (2 <sup>nd</sup> )	62 (1 <sup>st</sup> )
<b>BVPI 8:</b> Percentage of invoices for commercial goods and services paid by the Authority within 30 days of receipt or within the agreed payment terms	97.30	89.94	94.20	96.55	94.30	95.54	2 <sup>nd</sup>	97.96 (1 <sup>st</sup> )	95.4 (2 <sup>nd</sup> )	92.75 (2 <sup>nd</sup> )

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Appendix B

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<b>BVPI 9:</b> Percentage of council tax collected by the Authority in the year	98.53	98.10	98.10	98.19	98.13	99.02	1 <sup>st</sup>	99.09 (1st)	99.1 (1st)	98.9 (1st)
<b>BVPI 10:</b> Percentage of national non-domestic rates collected	99.30	98.97	98.87	98.71	98.71	99.53	1 <sup>st</sup>	99.48 (1st)	99 (2nd)	99.1 (1st)
<b>BVPI 11a:</b> Percentage of top-paid 5% of local authority staff who are women	31.25	26.04	22.56	21.32	25.31	21.92	3 <sup>rd</sup>	21.38 (3rd)	10.71 (4th)	16.67 (3rd)
<b>BVPI 11b:</b> Percentage of the top 5% of Local Authority staff who are from an ethnic minority (%)	3.37	1.07	0.24	0.51	1.41	0	4 <sup>th</sup>	0 (4th)	0 (4th)	0 (4th)
<p>BVPIs 11a and 11b are identified by ranking staff according to their gross FTE pay. Applies to permanent staff only. Temporary staff, or staff on fixed term contracts, who have been employed by the authority for over a year are considered permanent.</p> <p>The Council seeks to ensure that it's recruitment, training and promotion practice is not discriminatory and promotes equality of opportunity across its workforce. The figure for 11b should be set into the context of the overall BME population in the district. The percentage of black and minority ethnic origin employees working across the Council mirrors that of the South Hams community it serves (2001 Census). See BVPI 17b.</p>										
<b>BVPI 11c:</b> Percentage of the top 5% of staff who have a disability (%)	5.91	1.15	2.11	3.06	3.19	0	4 <sup>th</sup>	Not collected		
<b>BVPI 12:</b> The average number of working days/shifts lost to sickness absence per average number full time equivalent employees (fte)	8.29	9.06	9.93	8.80	9.05	9.16	2 <sup>nd</sup>	12.71 (4th)	12.69 (4th)	11.72 (3rd)

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Introduction of the new 'Managing Attendance' Policy in 2006/2007, which will support the welfare of employees in their return to work and also ensure closer monitoring of sickness absences, will further impact on this figure.										
<b>BVPI 14:</b> Percentage of employees retiring early (excluding ill-health retirements) as a percentage of staff in the Local Government Pension Scheme	0.00	0.62	0.55	0.48	0.45	0.9	4 <sup>th</sup>	1.84 (4 <sup>th</sup> )	0.89 (3 <sup>rd</sup> )	0.44 (2 <sup>nd</sup> )
BVPI 14 indicator is limited to staff in Local Government Pension Scheme										
<b>BVPI 15:</b> Percentage of local authority employees retiring on grounds of ill health as a percentage of staff in the Local Government Pension Scheme	0.00	0.31	0.35	0.15	0.29	0.45	4 <sup>th</sup>	0.69 (4 <sup>th</sup> )	0.22 (2 <sup>nd</sup> )	0.44 (3 <sup>rd</sup> )
BVPI 15 indicator is limited to staff in Local Government Pension Scheme.										
<b>BVPI 16a:</b> The percentage of local authority employees with a disability	4.37	3.25	2.74	3.33	3.55	2.07	4 <sup>th</sup>	3.46 (N/a)	3.99 (N/a)	4.26 (N/a)
'Staff with a disability' are those that identify themselves as such against the definition provided in the Disability Discrimination Act 1995 (DDA). This is compared with the number of employees calculated by a head count not FTE (a part time employee counts the same as a full-time employee).										
<b>BVPI 16b:</b> The percentage of economically active people in the local authority area who have a disability	N/a	13.27	15.42	13.08	12.70	18.71	N/a	18.70 (N/a)	9.8 (N/a)	18.70 (N/a)
BVPI 16b is to be viewed as a context indicator only						Census fig		Census fig	Survey fig	Census fig

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<b>BVPI 17a:</b> The percentage of local authority employees from ethnic minority communities (%)	2.7	0.5	1.0	2.2	1.1	0.7	4 <sup>th</sup>	0.84 (N/a)	0.9 (N/a)	0.67 (N/a)
Staff are considered to be from an ethnic minority group if they define themselves as being from census classification b, c, d or e. This is compared with the number of employees calculated by a head count not FTE (a part time employee counts the same as a full time employee).										
<b>BVPI 17b:</b> The percentage of the economically active (persons aged 18-65) population from ethnic minority communities in the local authority area	N/a	1.0	1.3	2.9	1.4	0.9	N/a	0.9 (N/a)	0.98 (N/a)	0.9 (N/a)
BVPI 17b is to be viewed as a context indicator only						Census fig		Census fig	Survey fig	Census fig
<b>Housing</b>										
<b>BVPI 64:</b> The number of private sector vacant dwellings that are returned into occupation or demolished during the financial year as a direct result of action by the local authority	38	39	29	38	24	8	3 <sup>rd</sup>	11 (3 <sup>rd</sup> )	15 (3 <sup>rd</sup> )	24 (N/a)
<b>Homelessness</b>										

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<b>BVPI 183a:</b> The average length of stay in <u>bed and breakfast</u> accommodation of households that are unintentionally homeless and in priority need (including dependant children or a pregnant woman)	1.35	5.58	4.48	3.00	3.42	4.41	3 <sup>rd</sup>	7.59 (4 <sup>th</sup> )	7.3 (3 <sup>rd</sup> )	8.7 (4 <sup>th</sup> )
<p>Includes dependent children or a pregnant woman for whom a local housing authority duty under s.193 of the Housing Act 1996 has come to an end at some point during the financial year, and have spent some time in bed and breakfast arranged by a local housing authority at any point pursuant to the homelessness application that gave rise to the s.193 duty referred to above. <b>Note: this means that some households may be included even though they have not spent any time in bed and breakfast during the financial year.</b></p> <p>To reduce the use of bed and breakfast accommodation the council has increased the number of P.S.L. properties and has acquired properties to accommodate homeless families. In future the government requires a reduced use of all temporary accommodation. To address this problem the council has committed itself to an ambitious affordable housing programme.</p>										
<b>BVPI 183b:</b> The average length of stay in <u>hostel</u> accommodation of households that are unintentionally homeless and in priority need (including dependant children or a pregnant woman)	0.00	6.77	11.93	12	10.95	N/a	N/a	N/a	N/a	N/a
<b>BVPI 202:</b> The number of people sleeping rough on a single night within the area of the local authority	0	7	12	12	11	0-5	4 <sup>th</sup>	0-5 (N/a)	Not collected	

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<b>BVPI 203:</b> The percentage change in the average number of families (which include dependant children or a pregnant woman) placed in temporary accommodation under the homelessness legislation compared with the average from the previous year	-17.32	3.75	3.47	3.67	2.62	4.29	2 <sup>nd</sup>	5.5 (2 <sup>nd</sup> )	Not collected	
<b>BVPI 213:</b> Number of households who considered themselves as homeless, who approached the local housing authority's housing advice service(s), & for whom housing advice casework intervention resolved their situation- number of homelessness cases prevented (%)	5	16	13	10	9	1	4 <sup>th</sup>	Not collected		
<b>BVPI 214:</b> Proportion of households accepted as statutorily homeless who were accepted as statutorily homeless by the same Authority within the last two years- repeat homelessness (%)	0.00	24.75	34.26	22.93	23.51	1.72	2 <sup>nd</sup>	Not collected		
<b>Housing Benefit and Council Tax Benefit</b>										
<b>BVPI 76a:</b> Housing Benefit Security (per 1,000 caseload). Number of claimants visited	N/a	192.02	255.20	294.43	263.36	209.92	N/a	226.75 (3 <sup>rd</sup> )	209.17 (2 <sup>nd</sup> )	Not collected

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<b>BVPI 76b:</b> Housing Benefit Security (per 1,000 caseload). Number of fraud inspectors employed	N/a	0.32	0.31	0.39	0.38	0.21	N/a	0.26 (N/a)	0.32 (N/a)	Not collected
<b>BVPI 76c:</b> Housing Benefit Security (per 1,000 caseload). Number of fraud investigations carried out	N/a	40.25	47.77	42.31	50.09	45.32	N/a	76.56 (1st)	90.16 (1st)	
<b>BVPI 76d:</b> Housing Benefit Security (per 1,000 caseload). Number of prosecutions and sanctions	N/a	4.57	5.40	7.54	6.69	3.5	N/a	2.43 (4th)	1.6 (4th)	
A fraud prosecutions policy is in place to ensure that only appropriate prosecutions are pursued										
<b>BVPI 78a:</b> Speed of processing Housing Benefit/Council Tax claims: Average times for processing new claims	25.5	36.3	36.7	28.8	31.9	25.8	2 <sup>nd</sup>	28.55 (2nd)	27.4 (1st)	33.64 (2nd)
<b>BVPI 78b:</b> Speed of processing Housing Benefit/Council Tax claims: Average time for processing notifications of changes to a claimant's circumstance	8.5	15.2	17.8	12.3	13.3	15.2	3 <sup>rd</sup>	6.8 (1st)	5.7 (1st)	4.6 (1st)
Software not reporting correct data we expect this problem to be solved by 2007.										
<b>BVPI 79a:</b> Percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available to the determination, for a sample of cases checked post-determination	99.00	96.95	97.61	98.52	97.79	98.60	2 <sup>nd</sup>	97.80 (2nd)	98.6 (2nd)	96.4 (3rd)

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<b>BVPI 79b i:</b> The amount of Housing Benefit (HB) overpayments recovered during the period being reported on as a percentage of HB deemed recoverable overpayments during that period (%)	79.46	66.49	69.60	71.46	71.94	72.85	2nd	PI guidance amended		
<b>BVPI 79b ii:</b> Housing Benefit (HB) overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period plus amount of HB overpayments identified during the period (%)	41.22	35.17	35.88	38.73	37.14	40.24	2nd	Not collected		
<b>BVPI 79b iii:</b> Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period (%)	N/a	4.80	5.11	5.81	4.51	12.42	N/a	Not collected		
<b>Environment: Waste and Cleanliness</b>										
<b>BVPI 82a i:</b> Percentage of household waste arisings which have been sent by the Authority for recycling (%)	21.72	3.10	3.91	2.16	4.02	23.38	1st	PI guidance amended		
<b>BVPI 82a ii:</b> Total tonnage of household waste arisings which have been sent by the Authority for recycling	9,082.98	7,117.35	8,213.94	9,677.31	6,750.34	8001.62	2nd	PI guidance amended		

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<b>BVPI 82b i:</b> The percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion (%)	14.67	11.71	9.14	13.72	10.67	10.34	2 <sup>nd</sup>	PI guidance amended		
<b>BD2ii:</b> Overall % recycling rate (BV82ai + BV82bi)	31.16	31.63	28.36	33.81	29.10	33.72	1 <sup>st</sup>	PI guidance amended		
<b>BVPI 82b ii:</b> The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion	6,048.83	4,186.87	4,104.73	6,500.44	4,033.34	3540.63	3 <sup>rd</sup>	PI guidance amended		
<b>BVPI 84a:</b> Number of Kgs of household waste collected per head of the population (Kgs)	381.0	400.0	418.8	406.4	420.9	415.4	3 <sup>rd</sup>	PI guidance amended		
<b>BVPI 84b:</b> Percentage change from the previous financial year in the number of Kgs of household waste collected per head of the population (%)	-3.22	1.97	1.42	0.48	0.26	1.22	3 <sup>rd</sup>	PI guidance amended		
<b>BVPI 199a:</b> The proportion of relevant land & highways (expressed as a percentage) that is assessed as having combined deposits of litter & detritus that fall below an acceptable level (%)	8.0	11.5	12.6	13.5	11.8	16.4	3 <sup>rd</sup>	PI guidance amended		
<b>BVPI 199b:</b> The proportion of relevant land & highways (expressed as a percentage) from which unacceptable levels of graffiti are visible (%)	0	2	2	2	3	0	1 <sup>st</sup>	PI guidance amended		

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<b>BVPI 199c:</b> The proportion of relevant land & highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible (%)	0	1	1	2	1	0	1 <sup>st</sup>	PI guidance amended		
<b>BVPI 86:</b> Cost of waste collection per household	40.28	51.94	45.75	48.74	50.25	50.01	3 <sup>rd</sup>	36.50 (2nd)	38.56 (N/a)	40.71 (4th)
<b>BVPI 91a:</b> Percentage of households resident in the authority's area served by kerbside collection of recyclables (%)	100	93.2	92.6	97.7	92.9	90	4 <sup>th</sup>	PI guidance amended		
<b>BVPI 91b:</b> Percentage of households resident in the authority's area served by kerbside collection of at least two recyclables (%)	100	93.2	87.3	97.3	89.7	90	4 <sup>th</sup>	PI guidance amended		
BVPI91: With the completion of the new organic and recycling collection service across the District, 100% coverage will be achieved by 2006/07.										
<b>Environment and Environmental Health</b>										
<b>BVPI 166a:</b> Score against Environmental Health Checklist of enforcement best practice	98.7	93.3	86.8	91.7	87.9	100	1 <sup>st</sup>	86.6 (2nd)	86.6 (2nd)	55 (4th)
<b>BVPI 216a:</b> Contaminated land- Number of 'sites of potential concern' in local authority area	1,198	1,389	1,713	1,080	1,625	2266	1 <sup>st</sup>	Not collected		

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<b>BVPI 216b:</b> Contaminated land- Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern (%)	8	26	5	11	9	0.22	4 <sup>th</sup>	Not collected		
<b>BVPI 217:</b> Percentage of pollution control improvements to existing installations completed on time (%)	100	81	90	93	85	94	2 <sup>nd</sup>	Not collected		
<b>BVPI 218a:</b> Percentage of new reports of abandoned vehicles investigated within 24 hours of notification (%)	96.12	60.37	68.44	74.13	78.72	5.07	4 <sup>th</sup>	Not collected		
<b>BVPI 218b:</b> Percentage of abandoned vehicles removed within 24 hours of being legally entitled to move the vehicle (%)	93.95	51.48	61.19	69.54	65.87	29.33	4 <sup>th</sup>	Not collected		
<b>Planning</b>										
<b>BVPI 106:</b> Percentage of new homes built on previously developed land	89.36	61.19	63.61	73.17	62.32	49	4 <sup>th</sup>	58 (3rd)	72 (2nd)	45 (3rd)
The national target is 60% but a lower target has been set for the South West as there are few brown-field development opportunities. Rural areas have even fewer opportunities and our figures are likely to worsen over the next few years because of the delivery of our strategic housing requirements, especially the new community at Sherford and the successful delivery of our district wide affordable housing priority will result in additional building on green-field sites										
<b>BVPI 109a:</b> Percentage of major planning applications determined in 13 weeks	74.75	64.05	63.65	68.58	65.45	69.56	2 <sup>nd</sup>	53.30 (3rd)	41 (3rd)	29 (4th)

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							4 <sup>th</sup>			
<b>BVPI 109b:</b> Percentage of minor planning applications determined in 8 weeks	80.39	71.15	70.34	71.69	71.92	73.30	3 <sup>rd</sup>	75.50 (1 <sup>st</sup> )	58.5 (3 <sup>rd</sup> )	61 (2 <sup>nd</sup> )
<b>BVPI 109c:</b> Percentage of other planning applications determined in 8 weeks	91.61	83.72	84.18	86.23	85.10	88.65	2 <sup>nd</sup>	88 (2 <sup>nd</sup> )	80.93 (2 <sup>nd</sup> )	77 (2 <sup>nd</sup> )
<b>BVPI 200a:</b> Did the local planning authority submit the Local Development Scheme (LDS) by 28 <sup>th</sup> March 2005 & thereafter maintain a 3 year rolling programme?	Unable to obtain average					Yes	N/a	No (N/a)	No (N/a)	Not collected
<b>BVPI 200b:</b> Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out?	Unable to obtain average					No	N/a	Yes (N/a)	No (N/a)	Not collected
<b>BVPI 200c:</b> Did the local planning authority publish an annual monitoring report by 31 <sup>st</sup> December each year?	N/a	N/a	N/a	N/a	N/a	Yes	N/a	Not collected		
<b>BVPI 204:</b> Percentage of appeals allowed against the authority's decision to refuse planning applications	N/a	30.2	27.3	30.8	30.1	28.2	N/a	36.1 (3 <sup>rd</sup> )	Not collected	
<b>BVPI 205:</b> Quality of planning service checklist	94.4	91.7	90.4	86.7	87.5	94.4	1 <sup>st</sup>	88.89 (1 <sup>st</sup> )	Not collected	
<b>BVPI 179:</b> The percentage of standard searches carried out in 10 working days	100	99.99	93.21	88.76	94.42	100	1 <sup>st</sup>	100 (1 <sup>st</sup> )	100 (1 <sup>st</sup> )	100 (1 <sup>st</sup> )

Traffic light status refers to our performance against the best 25% of districts' national performance during 2005/2006 indicating whether in 1<sup>st</sup> (Top), 2<sup>nd</sup>, 3<sup>rd</sup> or 4<sup>th</sup> (bottom)

2005 / 2006 COMPARISONS (Audited outturn data)								Previous Audited outturn		
Service/ Indicator	Best 25% Districts National	Devon Districts Average	"Core" Group Average	Excellent Districts Average	Sparsely Populated Districts Average	South Hams DC 2005/ 2006 Actual	2005/06 Quartile	2004/05 (04/05 quartile position)	2003/04 (03/04 quartile position)	2002/03 (02/03 quartile position)
							1 <sup>st</sup>			
							2 <sup>nd</sup>			
							3 <sup>rd</sup>			
							4 <sup>th</sup>			
<b>Culture &amp; Related Services</b>										
<b>Statutory Best Value Indicator</b>										
<b>BVPI 219a:</b> Total number of conservation areas in the local authority area	N/a	34	32	41	36	47	N/a	Not collected		
<b>BVPI 219b:</b> Percentage of conservation areas in the local authority area with an up-to-date character appraisal (%)	26.00	19.93	16.55	13.32	16.27	17.02	3rd	Not collected		
<b>BVPI 219c:</b> Percentage of conservation areas with published management proposals (%)	5.50	14.16	5.89	5.33	7.66	2.13	3rd	Not collected		
<b>Community Safety and Well-Being1</b>										
<b>BVPI 126a:</b> Domestic burglaries per 1,000 households in the local authority area	5.7	5.7	6.1	7.1	5.9	3.7	1st	3.30 (1st)	4.6 (N/a)	5.5 (1st)
<b>BVPI 127a:</b> Violent crimes per year, per 1,000 population in the local authority area	11.1	14.3	14.6	14.9	12.5	10.0	1st	PI guidance amended		
<b>BVPI 127b:</b> Robberies per year, per 1,000 population in the local authority area	0.2	0.2	0.3	0.4	0.3	0.1	1st	PI guidance amended		
<b>BVPI 128:</b> The number of vehicles crimes per year, per 1,000 population in the local authority area	6.4	6.7	6.8	8.5	6.9	7.1	2nd	PI guidance amended		

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Appendix B

2005 / 2006 COMPARI SONS (Audited outturn data)								Previous Audited outturn		
Service/ Indicator	Best 25% Districts National	Devon Districts Average	"Core" Group Average	Excellent Districts Average	Sparsely Populated Districts Average	South Hams DC 2005/ 2006 Actual	2005/06 Quartile	2004/05 (04/05 quartile position)	2003/04 (03/04 quartile position)	2002/03 (02/03 quartile position)
							1 <sup>st</sup>			
							2 <sup>nd</sup>			
							3 <sup>rd</sup>			
							4 <sup>th</sup>			
<b>BVPI 174:</b> The number of racial incidents reported to the local authority, and subsequently recorded, per 100,000 population	N/a	2.0	1.2	4.6	1.7	0	N/a	0 (N/a)	1.22 (N/a)	0 (N/a)
<b>BVPI 175:</b> The percentage of racial incidents reported to the local authority that resulted in further action	100	80.00	75.00	95.55	83.91	0	N/a	N/a	100 (N/a)	N/a
<b>BVPI 225:</b> Actions against domestic violence- the purpose of this BVPI is to assess the overall provision & effectiveness of local authority services designed to help victims of domestic violence & prevent further domestic violence (%)	N/a	41.3	39.5	68.3	50.9	45.5	N/a	PI guidance amended		
<b>BVPI 226a:</b> Total amount spent by the local authority on Advice & Guidance services provided by external organisations (£)	N/a	133,300	114,850	229,360	100,484	41,000	N/a	PI guidance amended		
<b>BVPI 226b:</b> Percentage of monies spent on advice & guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' level & above (%)	N/a	42.57	54.79	68.44	69.35	100	N/a	PI guidance amended		
<b>BVPI 226c:</b> Total amount spent on Advice & Guidance in the areas of housing, welfare benefits & consumer matters which is provided directly by the authority to the public (£)	N/a	259,839	208,826	472,440	224,430	384,231	N/a	PI guidance amended		

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