

ITEM

ITEM

SCRUTINY – 18 DECEMBER 2006

PERFORMANCE INDICATORS

Report of the Chief Executive

Statutory Powers: Local Government Act 1999

Financial Implications: None at the present time. But to consider value for money that is the balance between cost and performance and efficiency savings

Purpose: To keep Councillors informed of performance against Performance Indicators

Recommendations

That Scrutiny:

- (i) **Notes the unaudited performance for quarter 2 (July – September) against selected national and local indicators set out in Appendix A for the current year ending March 2007;**
- (ii) **Looks at the indicators selected for monitoring at a corporate level and comments on their suitability.**

Background/ The Issues

1. Corporately we are committed to performance management and quality of data, which includes the regular monitoring of performance and financial indicators. This makes sure that performance in all areas is on track and improving. This report is one of a series that will show you how we are performing against the chosen indicators on a quarterly/half yearly and annual basis. Strategic Management Team and Heads of Service are monitoring all national and local indicators within their respective groups. A full list of national and local PI's is also published annually in the Council's Performance Plan and are all available to view through Covalent the performance management system.
2. The Balanced Scorecard has been revised for 2006/2007 to ensure continued focus on areas where performance needs to be maintained or improved. It consists of the national performance indicators where:
 - performance is considered to be critical to our success;
 - our performance is poor and needs improvement; or
 - our reputation may be at risk;

together with local indicators included to measure, monitor and show achievement of the Council's priorities.

3. **Appendix A** gives you information on performance against a selection of national and local indicators currently included in the Corporate Balanced Scorecard for 2006/07. **Appendix A** is broken down into 4 sections to show which performance indicators are collected; (1) monthly and quarterly, (2) quarterly only, (3) half yearly only and (4) annually only. In addition the annual figure for 2005/06 is provided where applicable to show previous performance.

Conclusion

4. Regular monitoring of indicators is necessary to secure improvement. This means that any drop in performance is identified quickly and steps can swiftly be taken to improve it.

Katie Stephens
Corporate Improvement Officer

Scrutiny
18 December 2006

Roger Nicholson
Head of Improvement

Ruth Bagley
Chief Executive