

Item	South Hams Place Survey
Date	8 June 2009
Summary of progress	<p>The results of the Place Survey, which has replaced the General Satisfaction Survey, are now available for the South Hams. Regrettably we are unable to conduct any worthwhile comparisons as the national figures, which were due on 9 March 2009, have not yet been released by the DCLG due to data quality problems.</p> <p>The survey provides the public's views on a wide variety of issues ranging from their use of and satisfaction with local services, to their general health and well being and from support for older people to tackling crime.</p> <p>We had almost 1400 responses to the survey having sent out 3,000 surveys.</p> <ul style="list-style-type: none"> • 94.1% were very or fairly satisfied with the local area as a place to live (which we believe will be in the top quartile); • 44% felt reasonably well informed about how to get involved in local decision making; • only 34% felt that they could influence decisions affecting the local area to any degree. <p>The following are the issues which South Hams residents feel are of high importance to them in achieving a good quality of life, which are most in need of improvement, and indicate some areas where the LSP need to concentrate work:</p> <ul style="list-style-type: none"> • Affordable decent housing • Public transport • Activities for teenagers • Wage levels and cost of living • The level of traffic congestion • Job prospects • Road and pavement repairs • Clean streets • Shopping facilities • The level of crime <p>Copy of the Place Survey is attached (and available on the web site)</p>
SHSP Action recommended	<p>SHSP should carefully analyse all aspects of the public responses; to use the public's perceptions to review each organisation's vision and priorities, jointly and severally; to ensure that public concerns are addressed and needs met economically, efficiently and effectively by joint working and shared service delivery where possible.</p>