

South Devon and Dartmoor Community Safety Partnership

Tackling Anti Social Behaviour

Our Pledge to You

The South Devon and Dartmoor Community Safety Partnership recognises that anti-social behaviour is a serious problem that affects the quality of life of individuals, families and communities.

The South Devon and Dartmoor Community Safety Partnership includes your local Police, District Council, Fire Service, Probation Service, Health and Youth/Education services. We have the skills and resources to support you in both tackling and solving issues in your area.

We want every person to be able to enjoy their homes and neighbourhood peacefully and safely. We will use the full range of powers and resources available, including both criminal and civil action where appropriate, to ensure that we take a stand against anyone engaged in behaviour that threatens this.

*Our aim is to ensure that residents and visitors understand that anti-social behaviour does not need to be tolerated. **South Devon and Dartmoor Community Safety Partnership** aims to reduce the concern about anti-social behaviour in your area year on year. We will continue to offer a wide range of diversionary activities, intervention at the earliest opportunity and effective enforcement where necessary.*

You are encouraged to report **all** instances of anti-social behaviour.

Reporting or Witnessing Anti-Social Behaviour What can you expect?

Our Pledge to You

1. We will treat you fairly, with dignity and respect at all times. All reports of anti-social behaviour will be taken seriously, recorded and investigated appropriately.
2. If you report anti-social behaviour that does not require an immediate response, we will contact you within 3 working days to determine the nature of your problem and the level of support required.
3. When appropriate and necessary, we shall pass on reports of anti-social behaviour **without delay** to the agency/agencies best placed to respond. We will maintain a close working relationship with them to resolve the reported issue.

4. Whether you are a victim or witness, we will support you fully and keep you informed of any progress made in the management or investigation of your case.
5. If you report anti-social behaviour, we will provide appropriate services and support and you will be given the name of the lead agency case worker. If it is identified that you or your family has any special circumstances, disability or vulnerability, we will support you and the lead agency will take measures to ensure your safety. Any criminal offences committed will be investigated fully.
6. Members of South Devon and Dartmoor Community Safety Partnership will meet regularly to share information in order to identify problem areas, known offenders and victims.
7. We will keep you informed about what is happening within your neighbourhood. This may be through neighbourhood newsletters, PACT meetings and key agency websites
- .8. We encourage you to participate in community initiatives such as
 - **Partners And Communities Together (PACT)**
These are partnership meetings designed to identify specific issues for your area and provide feedback as to action taken.
 - Community Partnerships
 - Community/Neighbourhood Watch Schemes
 - Residents' Associations or similar

If you are not happy with what is done in response to your report of anti-social behaviour and have approached the lead agency and exhausted their procedures with no success, you have a right of complaint to the South Devon and Dartmoor Community Safety Partnership (details below).

As a Partnership we want to deliver the best service we can for you. If we fail to meet the standards we have set, we will always explain why it wasn't possible to do so on that particular occasion.

Relevant Contact Details -

South Devon and Dartmoor Community Safety Partnership

**Becca Gordon
Senior Community Safety Officer
Teignbridge District Council
Forde House, Brunel Road
Newton Abbot
Devon TQ12 4XX
01626 215873
rebecca.gordon@teignbridge.gov.uk**

- **The Police non emergency telephone number is 08452 777444 (24 hours)**

Teignbridge District Council

- To report noise nuisance, litter, abandoned vehicles, fly tipping, dog fouling etc :

Contact 01626 215182

0830 to 1700 Monday to Friday and out of hours contact 01626 361101
or email the Customer Services Dept at

info@teignbridge.gov.uk

ASB reports can also be made at www.teignbridge.gov.uk

For general advice contact the Anti Social Behaviour Officer Andy Davies on 01626 215152 (0800 to 1600 Monday to Friday), email: andy.davies2@devonandcornwall.pnn.police.

South Hams District Council

- To report noise nuisance, litter, abandoned vehicles, fly tipping, dog fouling etc :

Contact 01803 861234

or email the Customer Services Dept at

customer.services@southhams.gov.uk

For general advice contact the Anti Social Behaviour Officer John Ward on 01803 861252 (0800 to 1600 Monday to Thursday) email : john.ward@southhams.gov.uk

West Devon Borough Council

- To report noise nuisance, litter, abandoned vehicles, fly tipping, dog fouling etc :

Contact 01822 813600

or email the Customer Services Dept at

services@westdevon.gov.uk

For general advice contact the Anti Social Behaviour Officer John Ward on 01803 861252 (0800 to 1600 Monday to Thursday) email : john.ward@southhams.gov.uk