

Customer First

Environmental Health – Health and Safety



South Hams
District Council

These are the **service standards** we aim to achieve during 2009/10

If you	We will
Are a business and seek our advice on complying with the law or good health and safety practice	Respond within 3 working days
Make a complaint about a workplace or a specific work activity	Commence investigation within 3 working days or if the matter poses a serious risk, within 1 working day.
Report a major injury or fatality or a dangerous occurrence with the potential for further danger	Commence investigation within 1 working day
Are a business and have received an inspection	Supply you with the report of inspection within 5 working days from the inspection.